

APPENDIX 4 – New tables for 2008/09 to record waiting time to services for people aged 18-64 on the Referrals, Assessments and Packages of Care (RAP) return A8

THIS FORM IS USED FOR CALCULATING PERFORMANCE INDICATORS

Return Ref: A8 Page 1 – Time band Period 01/04/08 to 31/03/09	Return Title: Length of time from completed assessment to receipt of all services for new clients for whom all services were put in place during the period in time bands by primary client type.
Voluntary table for 2008/09 Time from completion of assessment to receipt of all services. Enter the number for new clients aged 18 to 64 and over in each box:	
<i>Time bands</i>	All new clients 18 to 64
Less than or equal to 2 weeks	
More than 2 weeks and less than or equal to 4 weeks	
More than 4 weeks and less than or equal to 6 weeks	
More than 6 weeks	
Mandatory table Time from completion of assessment to receipt of all services. Enter the number for new clients aged 65 and over in each box:	
<i>Time bands</i>	All new clients 65 and over
Less than or equal to 2 weeks	
More than 2 weeks and less than or equal to 4 weeks	
More than 4 weeks and less than or equal to 6 weeks	
More than 6 weeks	

Return Ref: A8 <i>Page 2 – Time band by primary client type</i> Period 01/04/08 to 31/03/09	Return Title: Length of time from completed assessment to receipt of all services for new clients for whom all services were put in place during the period in time bands by primary client type.
---	--

Voluntary table for 2008/09
Time from completion of assessment to receipt of all services.
Enter the number for new clients aged 18 to 64 and over in each box:
Primary client type

<i>Time bands</i>	Physical disability, frailty and sensory impairment	Learning disability	Mental health	Substance misuse	Vulnerable people
Less than or equal to 2 weeks					
More than 2 weeks and less than or equal to 4 weeks					
More than 4 weeks and less than or equal to 6 weeks					
More than 6 weeks					

Mandatory table
Time from completion of assessment to receipt of all services.
Enter the number for new clients aged 65 and over in each box:
Primary client type

<i>Time bands</i>	Physical disability, frailty and sensory impairment	Learning disability	Mental health	Substance misuse	Vulnerable people
Less than or equal to 2 weeks					
More than 2 weeks and less than or equal to 4 weeks					
More than 4 weeks and less than or equal to 6 weeks					
More than 6 weeks					