NATIONAL OUTCOMES FRAMEWORK FOR COMMUNITY CARE

National Outcomes

Improved health Improved well-being
Improved social inclusion Improved independence and responsibility

Performance measures and targets

Measure (those for 2007-08 in bold)	Type	Targets 2007-08 (all existing)
1. % of community care service users feeling safe.	Outcome	None
2. % of users and carers satisfied with care package.	Outcome	None
3. % of users satisfied with opportunities for social interaction.	Outcome	None
4. % of user assessments completed to national standard.	Process	None
5. % of carers' assessments completed to	Process	None
national standard.		
6. % of people 65+ with intensive needs receiving care at home.	Outcome (proxy)	**30% get care at home by 2008.**
7. % of people 65+ receiving personal care at home	Outcome (proxy)	None
8. % of carers who feel able to continue their role	Outcome	None
9. Shift in balance of care from institutional to 'home based' care.	Input	None
10. No. of patients waiting more than 6 weeks for discharge to appropriate setting.	Output	**Reduce no of patients delayed by 50% by 2007 and to nil by 2008. Same for short stay cases.**
11. % of care plans reviewed within agreed timescale.	Output	None
12. No. of people waiting longer than target for assessment, per 000 population	Output	None
13. No of people waiting longer than target time for service, per 000 population	Output	None
14. No of emergency bed days in acute specialties for people 65+, per 100,000 pop.	Output	**Reduce emergency in patient days by 10% by 2008, against 2004-05**
15. **No. of people 65+ admitted as an emergency twice or more to acute specialties, per 100, 000 pop.**	Output	**Reduce no. by 20%, compared to 2004-05**
16. No of people 65+ admitted twice or more as an emergency who have not had an assessment, per 100, 000 population.	Outcome	None

Measures: 7 outcome 6 output
2 process 1 input